

UK broadband speed test results September 2018

This press release gives the aggregated speed test results from the hundreds of thousands of tests carried out by users of broadband.co.uk during September 2018.

Fixed line home broadband providers

Average fixed line download & upload speeds (Mbps) – September 2018						
Rank	Was	Broadband Provider	Average Download		Average Upload	
			Speed	Change	Speed	Change
-	-	All home broadband	29.87	+0.26	5.87	-0.02
1	1	Virgin Media	63.28	+0.82	7.58	+0.04
2 ▲	3	BT	28.04	+0.33	6.53	0
3 ▼	2	Vodafone Home	27.99	+0.05	7.3	+0.19
4 ▲	5	Daisy / SSE	23.19	+4.44	7.17	+1.76
5 ▼	4	Plusnet / John Lewis	19.66	-0.56	4.35	-0.08
6	6	Sky / NOW Broadband	19.34	+0.98	4.38	+0.24
7 ▲	8	TalkTalk	18.13	+1.03	4.1	+0.32
8 ▼	7	EE Home	17.15	-0.65	4.2	-0.03

Overall, the average download speeds across all fixed line providers increased by 0.26Mbps to 29.87Mbps since last month, with upload speeds remaining stable at 5.87Mbps.

Consumer mobile broadband providers

Average mobile download & upload speeds (Mbps) – September 2018						
Rank	Was	Broadband Provider	Average Download		Average Upload	
			Speed	Change	Speed	Change
-	-	All mobile broadband	20.3	-0.2	6.11	-0.13
1	1	EE Mobile	27.5	+0.21	6.89	-0.42
2	2	Vodafone Mobile	21.75	+0.88	6.21	+0.79
3	3	Three Mobile	18.3	+2.38	6.13	+0.96
4	4	O2 Mobile	11.71	-2.75	3.34	-0.75

Overall, the average download speeds across all mobile broadband providers decreased by -0.21Mbps to 20.3Mbps since last month, with upload speeds decreasing by -0.13Mbps to 6.11Mbps.

UK broadband speed test results September 2018

Combined home and mobile broadband rankings

Average broadband download & upload speeds (Mbps) – September 2018						
Rank	Was	Broadband Provider	Average Download		Average Upload	
			Speed	Change	Speed	Change
-	-	All home broadband	29.87	+0.26	5.87	-0.02
-	-	All mobile broadband	20.3	-0.2	6.11	-0.13
1	1	Virgin Media	63.28	+0.82	7.58	+0.04
2 ▲	3	BT	28.04	+0.33	6.53	0
3 ▼	2	Vodafone Home	27.99	+0.05	7.3	+0.19
4	4	EE Mobile	27.5	+0.21	6.89	-0.42
5 ▲	7	Daisy / SSE	23.19	+4.44	7.17	+1.76
6 ▼	5	Vodafone Mobile	21.75	+0.88	6.21	+0.79
7 ▼	6	Plusnet / John Lewis	19.66	-0.56	4.35	-0.08
8	8	Sky / NOW Broadband	19.34	+0.98	4.38	+0.24
9 ▲	11	Three Mobile	18.3	+2.38	6.13	+0.96
10	10	TalkTalk	18.13	+1.03	4.1	+0.32
11 ▼	9	EE Home	17.15	-0.65	4.2	-0.03
12	12	O2 Mobile	11.71	-2.75	3.34	-0.75

Overall speed performance of consumer mobile broadband is roughly comparable to that of many fixed line broadband providers. However, only 2.94% of the speed tests performed in September 2018 took place over a mobile broadband connection.

While the availability of the fastest mobile data transfer protocols varies with location, and some tests will be performed on 3G or even 2.5G GPRS connections, the same is true for fixed line broadband providers whose flagship products may not be available in rural and remote areas, or may not be adopted by consumers preferring cheaper speed-limited alternatives.

UK broadband speed test results September 2018

Combined UK broadband rankings by upload speed

Average broadband upload & download speeds (Mbps) – September 2018						
Rank	Was	Broadband Provider	Average Upload		Average Download	
			Speed	Change	Speed	Change
-	-	All home broadband	5.87	-0.02	29.87	+0.26
-	-	All mobile broadband	6.11	-0.13	20.3	-0.2
1	1	Virgin Media	7.58	+0.04	63.28	+0.82
2 ▲	3	Vodafone Home	7.3	+0.19	27.99	+0.05
3 ▲	6	Daisy / SSE	7.17	+1.76	23.19	+4.44
4 ▼	2	EE Mobile	6.89	-0.42	27.5	+0.21
5 ▼	4	BT	6.53	0	28.04	+0.33
6 ▼	5	Vodafone Mobile	6.21	+0.79	21.75	+0.88
7	7	Three Mobile	6.13	+0.96	18.3	+2.38
8 ▲	10	Sky / NOW Broadband	4.38	+0.24	19.34	+0.98
9 ▼	8	Plusnet / John Lewis	4.35	-0.08	19.66	-0.56
10 ▼	9	EE Home	4.2	-0.03	17.15	-0.65
11 ▲	12	TalkTalk	4.1	+0.32	18.13	+1.03
12 ▼	11	O2 Mobile	3.34	-0.75	11.71	-2.75

While most UK broadband providers place much less marketing emphasis on upload speeds, this is an increasingly important factor in broadband satisfaction. As more and more storage moves to the cloud, being unable to quickly save or sync to servers on the internet increasingly impacts the user experience in apps. This is even more important to those who work from home, or who create online video content.

In September 2018 average fixed line broadband download speed was 5.09 times faster than upload speed, while mobile broadband downloads averaged at 3.32 times the speed achieved for mobile uploads.

The rollout and increasing adoption of full fibre broadband services will see the gap between download and upload performance shrink, especially from providers offering symmetric services.

UK broadband speed test results September 2018

Consumer broadband download speeds - time of day

Average download speeds (Mbps) split by time of day – September 2018				
Broadband Provider	Overnight (00:00 to 07:59)	Daytime (08:00 to 17:59)	Evening (18:00 to 23:59)	Overall (00:00 to 23:59)
All home broadband	29.74	29.91	29.85	29.87
All mobile broadband	29.06	18.77	19.85	20.3
Virgin Media	67.51	63.09	62.37	63.28
BT	28.93	27.73	28.34	28.04
Vodafone Home	30.91	28.51	26.43	27.99
EE Mobile	41.1	25.4	26.9	27.5
Daisy / SSE	23.63	23.94	21.06	23.19
Plusnet / John Lewis	20.5	19.31	20	19.66
Sky / NOW Broadband	18.93	19.34	19.45	19.34
Three Mobile	24.55	17.56	16.74	18.3
TalkTalk	17.7	18.14	18.28	18.13
EE Home	15.98	17.92	16.3	17.15

Our average speed by time of day report shows how the average broadband speed is heavily influenced by the time of day (and therefore likely level of network congestion).

Fixed line broadband advertised speeds are now based on the speed achieved by 50% of customers during peak evening hours of 8pm to 10pm.

UK broadband speed test results September 2018

Supplemental UK broadband providers

Average download & upload speeds (Mbps) – September 2018		
Broadband Provider	Average Download	Average Upload
Post Office (rural/remote)	12.63	2.45
Zen	28.27	9.51
Virgin Media Business	62.47	31.45
Origin	10.38	2.4
Eclipse Internet	23.96	5.95
KCOM	65.4	13.84
Hyperoptic	80.07	61.68
BT Wi-Fi (aka BT Fon)	7.17	3.01
Gamma	19.2	7.53
Wild West Net	21.16	7.22
Gigaclear	61.12	52.28

Here we list additional fixed line broadband providers with fewer customers making use of our speed test. All providers listed have sufficient test numbers across the month to make average speeds statistically significant, but not enough tests to be split by time of day. The lower down the list, the less confident we are about the overall accuracy of the average results.

It should be noted that some of these supplemental ISPs, such as Zen, primarily supply broadband to the business market, and so may utilize technologies not available to the vast majority of home broadband users.

UK broadband speed test results September 2018

Expanded UK broadband download speed rankings

Average download & upload speeds (Mbps) – September 2018			
Rank	Broadband Provider	Average Download	Average Upload
1	Hyperoptic	80.07	61.68
2	KCOM	65.4	13.84
3	Virgin Media	63.28	7.58
4	Virgin Media Business	62.47	31.45
5	Gigaclear	61.12	52.28
6	Zen	28.27	9.51
7	BT	28.04	6.53
8	Vodafone Home	27.99	7.3
9	EE Mobile	27.5	6.89
10	Eclipse Internet	23.96	5.95
11	Daisy / SSE	23.19	7.17
12	Vodafone Mobile	21.75	6.21
13	Wild West Net	21.16	7.22
14	Plusnet / John Lewis	19.66	4.35
15	Sky / NOW Broadband	19.34	4.38
16	Gamma	19.2	7.53
17	Three Mobile	18.3	6.13
18	TalkTalk	18.13	4.1
19	EE Home	17.15	4.2
20	Post Office (rural/remote)	12.63	2.45
21	O2 Mobile	11.71	3.34
22	Origin	10.38	2.4
23	BT Wi-Fi (aka BT Fon)	7.17	3.01

UK broadband speed test results September 2018

Expanded UK broadband upload speed rankings

Average upload & download speeds (Mbps) – September 2018			
Rank	Broadband Provider	Average Upload	Average Download
1	Hyperoptic	61.68	80.07
2	Gigaclear	52.28	61.12
3	Virgin Media Business	31.45	62.47
4	KCOM	13.84	65.4
5	Zen	9.51	28.27
6	Virgin Media	7.58	63.28
7	Gamma	7.53	19.2
8	Vodafone Home	7.3	27.99
9	Wild West Net	7.22	21.16
10	Daisy / SSE	7.17	23.19
11	EE Mobile	6.89	27.5
12	BT	6.53	28.04
13	Vodafone Mobile	6.21	21.75
14	Three Mobile	6.13	18.3
15	Eclipse Internet	5.95	23.96
16	Sky / NOW Broadband	4.38	19.34
17	Plusnet / John Lewis	4.35	19.66
18	EE Home	4.2	17.15
19	TalkTalk	4.1	18.13
20	O2 Mobile	3.34	11.71
21	BT Wi-Fi (aka BT Fon)	3.01	7.17
22	Post Office (rural/remote)	2.45	12.63
23	Origin	2.4	10.38

UK broadband speed test results September 2018

About the Broadband.co.uk speed test results

- Our results are taken from our website users performing speed tests using our speed checker at <https://www.broadband.co.uk/broadband-speedtest/>
- We record hundreds of thousands of speed tests every month
- Unlike other speed test services we record the Internet Service Provider (ISP) by IP address making our ISP recording very accurate rather than relying on self selection. Certain ISPs resell their services as a wholesale or white label product, in these cases the wholesale ISP is matched
- We pick out the following 'big 8' fixed line ISPs for detailed reporting every month:
 - **BT wholesale network** (used by several suppliers outside their own low cost network areas)
 - **Daisy wholesale network** (used by SSE and Fleur)
 - **EE** (excluding 4G mobile broadband)
 - **Plusnet wholesale network** (used by John Lewis)
 - **Sky** (also sold as NOW Broadband)
 - **TalkTalk wholesale network** (used by suppliers such as Utility Warehouse, Post Office Broadband and First Utility)
 - **Virgin Media**
 - **Vodafone**
- As our test is one of the few that will run on mobile devices and tablets, we're also able to report on the following mobile broadband networks:
 - **EE** (used by Virgin Mobile, Plusnet Mobile, Asda Mobile and Phone Co-Op)
 - **O2** (used by Tesco Mobile, Sky Mobile, TalkTalk Mobile and giffgaff)
 - **Three** (used by Superdrug Mobile, TPO Mobile and FreedomPop)
 - **Vodafone** (used by Talkmobile)

About Broadband.co.uk

- Our broadband price comparison is accredited by Ofcom as open, honest and transparent
- We are one of the original broadband information and comparison sites having been launched in 2004
- With millions of visitors each year we are one of the UK's leading sources of broadband information and advice
- We provide beginners guides to all areas of broadband along with detailed buyers guides to the major broadband providers, speed tester and broadband postcode look-up functionality
- We provide a free advice service where our broadband expert answers queries related to broadband, technical, comparison and related

For more information contact Fiona Conner via email at press@broadband.co.uk