

UK Broadband Speed Test Results September 2014

This press release gives the aggregated speed test results from tests carried out by site users at www.broadband.co.uk for September 2014.

Average download & upload speeds – September 2014		
ISP	Average Download Speed (Mbps)	Average Upload Speed (Mbps)
BT	22.193	5.593
EE	11.983	2.500
Plusnet	14.344	3.797
Sky	13.362	3.299
TalkTalk	10.702	1.371
Tiscali	10.577	0.977
Talk/Tiscali combined	10.669	1.267
Three (mobile)	8.456	2.308
Virgin Media	45.812	6.070
All fixed line providers	23.206	4.030

Note that O2 and BE have now been removed from results as the number of tests has fallen significantly since migration of customers to the Sky network

Virgin Media retain first place, with average download speeds decreasing by 2.89Mb compared to last month. BT remain in second place, with download speeds increasing by 3.19Mb. Plusnet move to third place with a 1.37Mb increase in download speeds, while Sky move to fourth place with download speeds remaining stable. EE maintained their lead over TalkTalk with download speeds improving by 0.46Mb.

Overall, the average download speed across all providers has remained stable compared to last month.

Please note, Three Mobile have been added to the list as a comparison but are not included in the overall average speeds as these are limited to fixed line broadband suppliers only.

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Average download speeds split by time of day – September 2014			
ISP	Overnight (00:00 to 08:00) Average download speed (Mbps)	Daytime (08:00 to 18:00) Average download speed (Mbps)	Evening (18:00 to 00:00) Average download speed (Mbps)
BT	26.219	21.427	22.268
EE	13.321	11.886	11.776
Plusnet	22.665	14.585	11.684
Sky	10.482	14.146	13.117
TalkTalk	9.772	11.284	10.154
Tiscali	10.646	10.799	10.191
TalkTalk/Tiscali combined	9.891	11.145	10.164
Virgin Media	56.531	47.632	41.594
All fixed line providers	25.423	23.290	22.500

Our average speed by time of day shows how the average broadband speed is heavily influenced by the time of day (and therefore likely level of network congestion).

For providers such as Virgin Media, the overnight level shows significantly higher average speeds than the evening peak periods. This clearly shows the effects of network congestion on the average broadband connection at peak hours.

Three has been removed from this list due to having too few overnight numbers to make the results statistically significant.

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About the broadband.co.uk speed test results

- Our results are taken from our website users performing speed tests using our speed checker at <http://www.broadband.co.uk/broadband-speed-test/>
- We record tens of thousands of speed tests every month.
- Unlike other speed test services we record the Internet Service Provider (ISP) by IP address making our ISP recording very accurate rather than relying on self selection
- We pick out the following ISP's for reporting every month
 - BT
 - EE (excluding 4G mobile broadband)
 - Plusnet
 - Sky
 - TalkTalk
 - Tiscali
 - Tiscali and Talk Talk combined (as TalkTalk purchased Tiscali and began merging the brands in February 2010).
 - Virgin Media

About [broadband.co.uk](http://www.broadband.co.uk)

- Our broadband price comparison is accredited by Ofcom as open, honest and transparent.
- We are the only major comparison engine that provides FTTC availability data and speed estimates.
- We are one of the original broadband information and comparison sites having been launched in 2004
- With well over 1 million visitors per year we are one of the UK's leading sources of broadband information and advice
- We provide beginners guides to all areas of broadband along with detailed buyers guides to the major broadband providers, speed tester and broadband postcode look-up functionality
- We provide a unique free "Ask the expert" service where our broadband expert answers any query related to broadband, technical, comparison and related

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