

UK Broadband Speed Test Results September 2013

This press release gives the aggregated speed test results from tests carried out by site users at www.broadband.co.uk for September 2013.

Average download & upload speeds – September 2013		
ISP	Average Download Speed (Mbps)	Average Upload Speed (Mbps)
BE and O2*	6.310	0.776
BT	17.630	4.531
EE (formerly Orange)	7.317	1.345
Plusnet	12.601	3.212
Sky	10.810	1.753
TalkTalk	6.408	0.684
Tiscali	9.910	1.147
Talk/Tiscali combined	7.399	0.815
Three (mobile)	5.581	1.624
Virgin Media	35.205	3.601
All fixed line providers	16.907	2.804

** Note that although O2 and BE share a common infrastructure they are separate trading entities*

Virgin Media retain first place, with average download speeds this month decreasing by 2.38Mbps. BT remain in second place, with a 0.9Mbps increase in download speeds. Plusnet are still in third place with download speeds remaining stable, while Sky are in fourth place with speeds increasing by 0.9Mbps.

Overall, the average download speeds for all providers have dropped by 0.6Mbps, while upload speeds have remained stable.

Please note, Eclipse have been removed from the list due to too few tests being carried out to make the data statistically significant. Three Mobile have been added to the list as a comparison and are not included in the overall average speeds.

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Average download speeds split by time of day – September 2013			
ISP	Overnight (00:00 to 08:00) Average download speed (Mbps)	Daytime (08:00 to 18:00) Average download speed (Mbps)	Evening (18:00 to 00:00) Average download speed (Mbps)
BE and O2*	6.302	6.486	6.128
BT	16.827	17.481	18.146
EE (formerly Orange)	8.457	7.301	7.177
Plusnet	9.147	12.865	13.131
Sky	14.694	11.002	9.494
TalkTalk	9.336	6.166	5.836
Tiscali	7.857	11.659	8.484
TalkTalk/Tiscali combined	8.944	7.420	6.864
Three (mobile)	8.062	4.843	5.468
Virgin Media	31.003	38.699	31.759
All fixed line providers	17.546	17.107	16.382

Our average speed by time of day shows how the average broadband speed is heavily influenced by the time of day (and therefore likely level of network congestion).

The overnight level shows significantly higher average speeds than the evening and December holiday daytime peak periods. This clearly shows the effects of network congestion on the average broadband connection at peak hours.

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About the broadband.co.uk speed test results

- Our results are taken from our website users performing speed tests using our speed checker at <http://www.broadband.co.uk/broadband-speed-test/>
- We record tens of thousands of speed tests every month.
- Unlike other speed test services we record the Internet Service Provider (ISP) by IP address making our ISP recording very accurate rather than relying on self selection
- We pick out the following ISP's for reporting every month
 - BE Broadband and O2 (O2 and BE are separate trading entities; however they share a common infrastructure)
 - BT
 - Eclipse
 - EE (excluding 4G mobile broadband)
 - Plusnet
 - Sky
 - TalkTalk
 - Tiscali
 - Tiscali and Talk Talk combined (as TalkTalk purchased Tiscali and began merging the brands in February 2010).
 - Virgin Media

About [broadband.co.uk](http://www.broadband.co.uk)

- Our broadband price comparison is accredited by Ofcom as open, honest and transparent.
- We are the only major comparison engine that provides FTTC availability data and speed estimates.
- We are one of the original broadband information and comparison sites having been launched in 2004
- With well over 1 million visitors per year we are one of the UK's leading sources of broadband information and advice
- We provide beginners guides to all areas of broadband along with discussion forums, speed tester and broadband postcode look-up functionality
- We provide a unique free "Ask the expert" service where our broadband expert answers any query related to broadband, technical, comparison and related

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