

UK Broadband Speed Test Results September 2011

This press release gives the aggregated speed test results from tests carried out by site users at www.broadband.co.uk for September 2011.

Average download & upload speeds – September 2011		
ISP	Average Download speed (Mbps)	Average Upload Speed (Mbps)
AOL	3.415	0.401
BE and O2*	6.693	0.902
BT	7.836	1.498
Eclipse	7.303	1.093
Orange	3.700	0.587
Plusnet	3.890	0.395
Sky	4.488	0.569
Talk Talk	5.501	0.626
Tiscali	3.989	0.569
TalkTalk/Tiscali combined	5.100	0.614
Virgin Media	14.793	2.308
All providers	7.998	1.258

** Note that although O2 and BE share a common infrastructure they are separate trading entities*

Virgin Media again retains first place, despite average download speeds dropping for a second month. BT wins back second place from Eclipse who nonetheless continue to show gains in download speed. O2/BE retain the fourth place position.

Overall the average download speeds for all providers have dropped very slightly, while upload speeds have seen a similarly small increase.

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Average download speeds split by time of day – September 2011			
ISP	Overnight (00:00 to 08:00) Average download speed (Mbps)	Daytime (08:00 to 18:00) Average download speed (Mbps)	Evening (18:00 to 00:00)Average download speed (Mbps)
AOL	3.532	3.220	3.677
BE and O2*	6.585	7.182	5.938
BT	6.220	7.864	8.118
Eclipse	10.103	6.637	7.587
Orange	4.544	3.684	3.502
Plusnet	4.115	4.324	3.449
Sky	5.926	4.656	3.966
Talk Talk	6.020	5.627	4.921
Tiscali	4.384	4.150	3.750
TalkTalk/Tiscali combined	5.750	5.333	4.636
Virgin Media	16.087	15.644	13.512
All providers	8.492	8.197	7.622

Our average speed by time of day shows how the average broadband speed is heavily influenced by the time of day (and therefore likely level of network congestion).

The overnight level shows significantly higher average speeds than the evening peak period. This clearly shows the effects of network congestion on the average broadband connection at peak hours.

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About the broadband.co.uk speed test results

- Our results are taken from our website users performing speed tests using our speed checker at <http://www.broadband.co.uk/broadband-speed-test/>
- We record tens of thousands of speed tests every month.
- Unlike other speed test services we record the Internet Service Provider (ISP) by IP address making our ISP recording very accurate rather than relying on self selection
- We pick out the following ISP's for reporting every month
 - AOL
 - BE Broadband and O2 (O2 and BE are separate trading entities; however they share a common infrastructure)
 - BT
 - Eclipse
 - Orange
 - Plusnet
 - Sky
 - TalkTalk
 - Tiscali
 - Tiscali and Talk Talk combined (as TalkTalk purchased Tiscali and began merging the brands in January 2010).
 - Virgin Media

About [broadband.co.uk](http://www.broadband.co.uk)

- Our broadband price comparison is accredited by Ofcom as open, honest and transparent.
- We are the only major comparison engine that provides FTTC availability data and speed estimates.
- We are one of the original broadband information and comparison sites having been launched in 2004
- With well over 1 million visitors per year we are one of the UK's leading sources of broadband information and advice
- We provide beginners guides to all areas of broadband along with discussion forums, speed tester and broadband postcode look-up functionality
- We provide a unique free "Ask the expert" service where our broadband expert answers any query related to broadband, technical, comparison and related

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