

## UK Broadband Speed Test Results November 2013

This press release gives the aggregated speed test results from tests carried out by site users at [www.broadband.co.uk](http://www.broadband.co.uk) for November 2013.

<b>Average download &amp; upload speeds – November 2013</b>		
<b>ISP</b>	<b>Average Download Speed (Mbps)</b>	<b>Average Upload Speed (Mbps)</b>
BE and O2*	6.638	0.809
BT	18.674	5.290
EE (formerly Orange)	8.578	1.633
Plusnet	16.535	3.889
Sky	12.410	3.003
TalkTalk	7.226	0.885
Tiscali	9.118	1.042
Talk/Tiscali combined	7.904	0.941
Three (mobile)	3.553	1.198
Virgin Media	34.916	4.263
<b>All fixed line providers</b>	<b>17.304</b>	<b>3.370</b>

\* Note that although O2 and BE share a common infrastructure they are separate trading entities

Virgin Media retain first place, with average download speeds this month increasing by 0.93Mbps. BT remain in second place, with a 1.31Mbps rise in download speeds. Plusnet are still in third place with a 0.55Mbps increase in download speeds, while Sky are in fourth place with download speeds increasing by 2.44Mbps.

Overall, the average download and upload speeds for all providers have increased by around 0.5Mbps.

*Please note, Eclipse have been removed from the list due to too few tests being carried out to make the data statistically significant. Three Mobile have been added to the list as a comparison and are not included in the overall average speeds.*

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<b>Average download speeds split by time of day – November 2013</b>			
<b>ISP</b>	<b>Overnight (00:00 to 08:00) Average download speed (Mbps)</b>	<b>Daytime (08:00 to 18:00) Average download speed (Mbps)</b>	<b>Evening (18:00 to 00:00) Average download speed (Mbps)</b>
BE and O2*	5.273	6.762	6.662
BT	14.641	19.380	18.408
EE (formerly Orange)	5.057	8.386	9.327
Plusnet	8.534	21.150	11.936
Sky	16.412	12.250	11.457
TalkTalk	9.849	6.922	7.117
Tiscali	10.394	8.944	9.055
TalkTalk/Tiscali combined	10.051	7.551	7.960
Three (mobile)	4.951	4.120	2.793
Virgin Media	35.077	35.389	34.136
<b>All fixed line providers</b>	<b>16.526</b>	<b>17.682</b>	<b>16.863</b>

Our average speed by time of day shows how the average broadband speed is heavily influenced by the time of day (and therefore likely level of network congestion).

The overnight level shows significantly higher average speeds than the evening and December holiday daytime peak periods. This clearly shows the effects of network congestion on the average broadband connection at peak hours.

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### About the broadband.co.uk speed test results

- Our results are taken from our website users performing speed tests using our speed checker at <http://www.broadband.co.uk/broadband-speed-test/>
- We record tens of thousands of speed tests every month.
- Unlike other speed test services we record the Internet Service Provider (ISP) by IP address making our ISP recording very accurate rather than relying on self selection
- We pick out the following ISP's for reporting every month
  - BE Broadband and O2 (O2 and BE are separate trading entities; however they share a common infrastructure)
  - BT
  - Eclipse
  - EE (excluding 4G mobile broadband)
  - Plusnet
  - Sky
  - TalkTalk
  - Tiscali
  - Tiscali and Talk Talk combined (as TalkTalk purchased Tiscali and began merging the brands in February 2010).
  - Virgin Media

### About [broadband.co.uk](http://www.broadband.co.uk)

- Our broadband price comparison is accredited by Ofcom as open, honest and transparent.
- We are the only major comparison engine that provides FTTC availability data and speed estimates.
- We are one of the original broadband information and comparison sites having been launched in 2004
- With well over 1 million visitors per year we are one of the UK's leading sources of broadband information and advice
- We provide beginners guides to all areas of broadband along with discussion forums, speed tester and broadband postcode look-up functionality
- We provide a unique free "Ask the expert" service where our broadband expert answers any query related to broadband, technical, comparison and related

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