

UK Broadband Speed Test Results November 2012

This press release gives the aggregated speed test results from tests carried out by site users at www.broadband.co.uk for November 2012.

Average download & upload speeds – November 2012		
ISP	Average Download Speed (Mbps)	Average Upload Speed (Mbps)
BE and O2*	6.247	0.897
BT	15.567	3.449
Eclipse	15.100	2.747
EE (formerly Orange)	5.051	0.629
Plusnet	11.950	2.754
Sky	7.741	0.904
TalkTalk	5.421	0.768
Tiscali	4.418	0.533
Talk/Tiscali combined	5.112	0.695
Virgin Media	32.394	2.624
All providers	17.054	2.13

** Note that although O2 and BE share a common infrastructure they are separate trading entities*

Virgin Media retains first place, with average download speeds this month decreasing by 1Mbps. BT rises to second place with a 1Mbps increase in download speed. Eclipse drop to third place this month with a 2Mbps drop in download speeds.

Overall the average download speeds for all providers have dropped while upload speeds have remained stable since October.

Orange are now trading under the name EE. These figures include only EE's fixed line broadband results, and not results from their 4G plans.

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Average download speeds split by time of day – November 2012			
ISP	Overnight (00:00 to 08:00) Average download speed (Mbps)	Daytime (08:00 to 18:00) Average download speed (Mbps)	Evening (18:00 to 00:00) Average download speed (Mbps)
BE and O2*	7.551	5.876	6.597
BT	14.805	15.933	15.022
Eclipse	19.835	14.216	15.147
EE (formerly Orange)	5.791	4.841	5.240
Plusnet	17.001	10.702	12.725
Sky	7.350	8.159	7.213
TalkTalk	6.227	5.196	5.672
Tiscali	5.845	4.445	4.191
TalkTalk/Tiscali combined	6.128	4.985	5.135
Virgin Media	38.853	33.208	30.001
All providers	21.004	16.737	16.742

Our average speed by time of day shows how the average broadband speed is heavily influenced by the time of day (and therefore likely level of network congestion).

The overnight level shows significantly higher average speeds than the evening peak period. This clearly shows the effects of network congestion on the average broadband connection at peak hours.

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About the broadband.co.uk speed test results

- Our results are taken from our website users performing speed tests using our speed checker at <http://www.broadband.co.uk/broadband-speed-test/>
- We record tens of thousands of speed tests every month.
- Unlike other speed test services we record the Internet Service Provider (ISP) by IP address making our ISP recording very accurate rather than relying on self selection
- We pick out the following ISP's for reporting every month
 - BE Broadband and O2 (O2 and BE are separate trading entities; however they share a common infrastructure)
 - BT
 - Eclipse
 - EE
 - Plusnet
 - Sky
 - TalkTalk
 - Tiscali
 - Tiscali and Talk Talk combined (as TalkTalk purchased Tiscali and began merging the brands in January 2010).
 - Virgin Media

About [broadband.co.uk](http://www.broadband.co.uk)

- Our broadband price comparison is accredited by Ofcom as open, honest and transparent.
- We are the only major comparison engine that provides FTTC availability data and speed estimates.
- We are one of the original broadband information and comparison sites having been launched in 2004
- With well over 1 million visitors per year we are one of the UK's leading sources of broadband information and advice
- We provide beginners guides to all areas of broadband along with discussion forums, speed tester and broadband postcode look-up functionality
- We provide a unique free "Ask the expert" service where our broadband expert answers any query related to broadband, technical, comparison and related

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