

## UK Broadband Speed Test Results November 2011

This press release gives the aggregated speed test results from tests carried out by site users at [www.broadband.co.uk](http://www.broadband.co.uk) for November 2011.

<b>Average download &amp; upload speeds – November 2011</b>		
<b>ISP</b>	<b>Average Download speed (Mbps)</b>	<b>Average Upload Speed (Mbps)</b>
AOL	3.772	0.430
BE and O2*	5.490	0.842
BT	8.116	1.435
Eclipse	10.592	1.675
Orange	3.993	0.633
Plusnet	3.933	0.449
Sky	4.663	0.587
Talk Talk	5.691	0.632
Tiscali	4.287	0.554
TalkTalk/Tiscali combined	5.315	0.611
Virgin Media	14.302	2.449
<b>All providers</b>	<b>7.935</b>	<b>1.261</b>

*\* Note that although O2 and BE share a common infrastructure they are separate trading entities*

Virgin Media takes a drop in average download speeds this month, though still retain first place. Eclipse continues to increase both average upload and download speeds, staying solidly in second place. BT remains in third place with improved speeds after last month's drop.

Overall the average download speeds for all providers have improved fractionally since October.

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<b>Average download speeds split by time of day – November 2011</b>			
<b>ISP</b>	Overnight (00:00 to 08:00) Average download speed (Mbps)	Daytime (08:00 to 18:00) Average download speed (Mbps)	Evening (18:00 to 00:00) Average download speed (Mbps)
AOL	3.701	4.011	3.444
BE and O2*	5.909	5.7.7	5.066
BT	7.597	8.221	8.030
Eclipse	11.380	10.312	10.827
Orange	4.332	4.274	3.627
Plusnet	3.548	4.210	3.675
Sky	5.649	4.665	4.479
Talk Talk	6.168	5.578	5.725
Tiscali	4.811	4.663	3.512
TalkTalk/Tiscali combined	5.896	5.312	5.173
Virgin Media	16.219	14.799	13.424
<b>All providers</b>	8.424	8.027	7.712

Our average speed by time of day shows how the average broadband speed is heavily influenced by the time of day (and therefore likely level of network congestion).

The overnight level shows significantly higher average speeds than the evening peak period. This clearly shows the effects of network congestion on the average broadband connection at peak hours.

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### **About the broadband.co.uk speed test results**

- Our results are taken from our website users performing speed tests using our speed checker at <http://www.broadband.co.uk/broadband-speed-test/>
- We record tens of thousands of speed tests every month.
- Unlike other speed test services we record the Internet Service Provider (ISP) by IP address making our ISP recording very accurate rather than relying on self selection
- We pick out the following ISP's for reporting every month
  - AOL
  - BE Broadband and O2 (O2 and BE are separate trading entities; however they share a common infrastructure)
  - BT
  - Eclipse
  - Orange
  - Plusnet
  - Sky
  - TalkTalk
  - Tiscali
  - Tiscali and Talk Talk combined (as TalkTalk purchased Tiscali and began merging the brands in January 2010).
  - Virgin Media

### **About [broadband.co.uk](http://www.broadband.co.uk)**

- Our broadband price comparison is accredited by Ofcom as open, honest and transparent.
- We are the only major comparison engine that provides FTTC availability data and speed estimates.
- We are one of the original broadband information and comparison sites having been launched in 2004
- With well over 1 million visitors per year we are one of the UK's leading sources of broadband information and advice
- We provide beginners guides to all areas of broadband along with discussion forums, speed tester and broadband postcode look-up functionality
- We provide a unique free "Ask the expert" service where our broadband expert answers any query related to broadband, technical, comparison and related

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