

### UK Broadband Speed Test Results May 2015

This press release gives the aggregated speed test results from tests carried out by site users at <u>www.broadband.co.uk</u> for May 2015.

Average download & upload speeds – May 2015				
ISP	Average Download Speed (Mbps)	Average Upload Speed (Mbps)		
BT	21.125	6.217		
EE	11.487	2.951		
Plusnet	16.687	5.396		
Sky	13.703	3.572		
TalkTalk	12.887	1.670		
Tiscali	9.306	1.204		
Talk/Tiscali combined	11.942	1.547		
Three (mobile)	8.757	2.510		
Virgin Media	44.824	5.865		
All fixed line providers	22.390	4.509		

Virgin Media retain first place, with average download speeds dropping by 1.94Mb to 44.82Mb since last month. BT are in second place, with download speeds also decreasing by 0.88Mb to 21.13Mb. Plusnet hold third place, with speeds also dropping by 1.50Mb to 16.69Mb. Sky remain in fourth place, download speeds holding stable at 13.70Mb. TalkTalk move back up to fifth place, with a 0.44Mb increase in download speeds, taking them to 12.89Mb.

Overall, the average download speed across all providers has decreased by 0.63Mb since last month.

*Please note, EE are now owned by BT but will remain on the list until such time as current EE customers are transferred to the BT network.* 

Three Mobile have been added to the list as a comparison but are not included in the overall average speeds as these are limited to fixed line broadband suppliers only.



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Average download speeds split by time of day – May 2015				
ISP	Overnight (00:00 to 08:00) Average download speed (Mbps)	Daytime (08:00 to 18:00) Average download speed (Mbps)	Evening (18:00 to 00:00) Average download speed (Mbps)	
BT	24.451	21.107	20.259	
EE	11.564	11.320	11.766	
Plusnet	16.590	16.156	17.704	
Sky	13.874	14.115	13.135	
TalkTalk	14.488	12.330	13.401	
Tiscali	9.309	8.966	9.941	
TalkTalk/Tiscali combined	13.222	11.389	12.560	
Virgin Media	47.489	48.063	39.997	
All fixed line providers	25.525	22.484	21.527	

Our average speed by time of day shows how the average broadband speed is heavily influenced by the time of day (and therefore likely level of network congestion).

For providers such as Virgin Media and Plusnet, the overnight level shows significantly higher average speeds than the evening peak periods. This clearly shows the effects of network congestion on the average broadband connection at peak hours.

Three have been removed from this list due to having too few overnight numbers to make the results statistically significant.



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#### About the broadband.co.uk speed test results

- Our results are taken from our website users performing speed tests using our speed checker at <u>http://www.broadband.co.uk/broadband-speed-test/</u>
- We record tens of thousands of speed tests every month.
- Unlike other speed test services we record the Internet Service Provider (ISP) by IP address making our ISP recording very accurate rather than relying on self selection
- We pick out the following ISP's for reporting every month
  - BT
  - EE (excluding 4G mobile broadband)
  - Plusnet
  - Sky
  - TalkTalk
  - Tiscali
  - Tiscali and Talk Talk combined (as TalkTalk purchased Tiscali and began merging the brands in Februrary 2010).
  - Virgin Media

#### About <u>broadband.co.uk</u>

- Our broadband price comparison is accredited by Ofcom as open, honest and transparent.
- We are one of the original broadband information and comparison sites having been launched in 2004
- With well over 1 million visitors per year we are one of the UK's leading sources of broadband information and advice
- We provide beginners guides to all areas of broadband along with detailed buyers guides to the major broadband providers, speed tester and broadband postcode look-up functionality
- We provide a unique free "Ask the expert" service where our broadband expert answers any query related to broadband, technical, comparison and related

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