

UK Broadband Speed Test Results May 2014

This press release gives the aggregated speed test results from tests carried out by site users at www.broadband.co.uk for May 2014.

Average download & upload speeds – May 2014		
ISP	Average Download Speed (Mbps)	Average Upload Speed (Mbps)
BE and O2*	6.544	0.758
BT	21.460	5.375
EE (formerly Orange)	10.922	1.994
Plusnet	11.907	2.571
Sky	14.174	3.541
TalkTalk	9.150	1.209
Tiscali	11.152	1.511
Talk/Tiscali combined	9.773	1.303
Three (mobile)	4.400	1.483
Virgin Media	42.305	4.624
All fixed line providers	22.822	3.790

* Note that although O2 and BE share a common infrastructure they are separate trading entities now owned by Sky

Virgin Media retain first place, with average download speeds increasing by another 1.5Mbps over last month. BT remain in second place, with download speeds up by 1Mbps. Sky take back third place with a with a 2.71Mbps speed increase, with Plusnet back down in fourth place with a 3,86Mbps drop in download speeds. EE speeds increase by 0.72Mbps, a steady improvement after the drop last month.

Overall, the average download speed across all providers has increased by 1Mbps over last month.

Please note, Three Mobile have been added to the list as a comparison but are not included in the overall average speeds as these are limited to fixed line broadband suppliers only.

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Average download speeds split by time of day – May 2014			
ISP	Overnight (00:00 to 08:00) Average download speed (Mbps)	Daytime (08:00 to 18:00) Average download speed (Mbps)	Evening (18:00 to 00:00) Average download speed (Mbps)
BE and O2*	5.045	7.216	5.710
BT	20.064	21.647	21.563
EE (formerly Orange)	10.431	10.737	11.261
Plusnet	8.145	13.084	10.526
Sky	14.615	14.271	13.899
TalkTalk	11.014	8.916	8.959
Tiscali	15.495	10.564	11.352
TalkTalk/Tiscali combined	11.911	9.400	9.862
Three (mobile)	3.728	4.549	4.487
Virgin Media	43.146	43.719	40.180
All fixed line providers	22.699	22.767	22.942

Our average speed by time of day shows how the average broadband speed is heavily influenced by the time of day (and therefore likely level of network congestion).

The overnight level shows significantly higher average speeds than the evening and daytime peak periods. This clearly shows the effects of network congestion on the average broadband connection at peak hours.

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About the broadband.co.uk speed test results

- Our results are taken from our website users performing speed tests using our speed checker at <http://www.broadband.co.uk/broadband-speed-test/>
- We record tens of thousands of speed tests every month.
- Unlike other speed test services we record the Internet Service Provider (ISP) by IP address making our ISP recording very accurate rather than relying on self selection
- We pick out the following ISP's for reporting every month
 - BE Broadband and O2 (O2 and BE are separate trading entities; however they share a common infrastructure. Both are now owned by Sky and are being migrated over to the Sky network)
 - BT
 - EE (excluding 4G mobile broadband)
 - Plusnet
 - Sky
 - TalkTalk
 - Tiscali
 - Tiscali and Talk Talk combined (as TalkTalk purchased Tiscali and began merging the brands in February 2010).
 - Virgin Media

About [broadband.co.uk](http://www.broadband.co.uk)

- Our broadband price comparison is accredited by Ofcom as open, honest and transparent.
- We are the only major comparison engine that provides FTTC availability data and speed estimates.
- We are one of the original broadband information and comparison sites having been launched in 2004
- With well over 1 million visitors per year we are one of the UK's leading sources of broadband information and advice
- We provide beginners guides to all areas of broadband along with detailed buyers guides to the major broadband providers, speed tester and broadband postcode look-up functionality
- We provide a unique free "Ask the expert" service where our broadband expert answers any query related to broadband, technical, comparison and related

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