

UK Broadband Speed Test Results May 2013

This press release gives the aggregated speed test results from tests carried out by site users at www.broadband.co.uk for May 2013.

Average download & upload speeds – May 2013		
ISP	Average Download Speed (Mbps)	Average Upload Speed (Mbps)
BE and O2*	6.566	0.819
BT	17.922	4.384
EE (formerly Orange)	9.765	1.930
Plusnet	11.057	2.845
Sky	8.043	1.340
TalkTalk	6.884	0.763
Tiscali	9.152	1.240
Talk/Tiscali combined	7.695	0.934
Virgin Media	36.385	3.739
All providers	18.180	2.881

** Note that although O2 and BE share a common infrastructure they are separate trading entities*

Virgin Media retains first place, with average download speeds this month remaining stable. BT retains to second place, but takes a 1.3Mbps drop in download speeds. Plusnet remain in third place with a 2.1Mbps download speed decrease, whilst EE take fourth place with a 0.5Mbps decrease in download speeds.

Overall, the average download speeds for all providers have fallen by almost 1Mbps, and upload speeds have fallen by 0.2Mbps.

Please note, Eclipse have been removed from the list due to too few tests being carried out to make the data statistically significant.

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Average download speeds split by time of day – May 2013			
ISP	Overnight (00:00 to 08:00) Average download speed (Mbps)	Daytime (08:00 to 18:00) Average download speed (Mbps)	Evening (18:00 to 00:00) Average download speed (Mbps)
BE and O2*	7.542	6.493	6.581
BT	20.656	18.448	16.049
EE (formerly Orange)	12.325	8.250	11.088
Plusnet	12.205	11.447	10.158
Sky	8.041	7.614	8.675
TalkTalk	7.630	6.801	6.828
Tiscali	8.925	9.067	9.314
TalkTalk/Tiscali combined	7.994	7.578	7.823
Virgin Media	41.421	37.037	34.319
All providers	20.054	18.103	17.753

Our average speed by time of day shows how the average broadband speed is heavily influenced by the time of day (and therefore likely level of network congestion).

The overnight level shows significantly higher average speeds than the evening and December holiday daytime peak periods. This clearly shows the effects of network congestion on the average broadband connection at peak hours.

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About the broadband.co.uk speed test results

- ◆ Our results are taken from our website users performing speed tests using our speed checker at <http://www.broadband.co.uk/broadband-speed-test/>
- ◆ We record tens of thousands of speed tests every month.
- ◆ Unlike other speed test services we record the Internet Service Provider (ISP) by IP address making our ISP recording very accurate rather than relying on self selection
- ◆ We pick out the following ISP's for reporting every month
 - ◆ BE Broadband and O2 (O2 and BE are separate trading entities; however they share a common infrastructure)
 - ◆ BT
 - ◆ Eclipse
 - ◆ EE (excluding 4G mobile broadband)
 - ◆ Plusnet
 - ◆ Sky
 - ◆ TalkTalk
 - ◆ Tiscali
 - ◆ Tiscali and Talk Talk combined (as TalkTalk purchased Tiscali and began merging the brands in February 2010).
 - ◆ Virgin Media

About [broadband.co.uk](http://www.broadband.co.uk)

- ◆ Our broadband price comparison is accredited by Ofcom as open, honest and transparent.
- ◆ We are the only major comparison engine that provides FTTC availability data and speed estimates.
- ◆ We are one of the original broadband information and comparison sites having been launched in 2004
- ◆ With well over 1 million visitors per year we are one of the UK's leading sources of broadband information and advice
- ◆ We provide beginners guides to all areas of broadband along with discussion forums, speed tester and broadband postcode look-up functionality
- ◆ We provide a unique free "Ask the expert" service where our broadband expert answers any query related to broadband, technical, comparison and related

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