

UK Broadband Speed Test Results May 2012

This press release gives the aggregated speed test results from tests carried out by site users at www.broadband.co.uk for May 2012.

Average download & upload speeds – May 2012		
ISP	Average Download Speed (Mbps)	Average Upload Speed (Mbps)
AOL	4.282	0.608
BE and O2*	6.437	0.895
BT	14.557	3.745
Eclipse	12.941	2.483
Orange	4.469	0.588
Plusnet	6.595	0.637
Sky	5.811	0.649
TalkTalk	5.520	0.572
Tiscali	4.388	0.561
Talk/Tiscali combined	5.259	0.570
Virgin Media	24.338	2.663
All providers	15.286	2.291

** Note that although O2 and BE share a common infrastructure they are separate trading entities*

Virgin Media retains first place, with average download speeds this month remaining stable. BT remain in second place with over a 1Mbps increase in average speed. Eclipse retain third place with speeds comparable to last month.

Overall the average download and upload speeds for all providers have increased since April.

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Average download speeds split by time of day – May 2012			
ISP	Overnight (00:00 to 08:00) Average download speed (Mbps)	Daytime (08:00 to 18:00) Average download speed (Mbps)	Evening (18:00 to 00:00) Average download speed (Mbps)
AOL	4.221	4.433	3.898
BE and O2*	7.100	6.704	5.884
BT	16.977	14.182	14.410
Eclipse	15.734	10.745	16.355
Orange	4.284	4.374	4.680
Plusnet	7.264	6.788	6.063
Sky	7.167	5.757	5.592
TalkTalk	5.761	5.457	5.564
Tiscali	3.914	4.307	4.616
TalkTalk/Tiscali combined	5.347	5.201	5.332
Virgin Media	25.924	25.410	22.803
All providers	16.845	15.111	15.152

Our average speed by time of day shows how the average broadband speed is heavily influenced by the time of day (and therefore likely level of network congestion).

The overnight level shows significantly higher average speeds than the evening peak period. This clearly shows the effects of network congestion on the average broadband connection at peak hours.

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About the **broadband.co.uk** speed test results

- Our results are taken from our website users performing speed tests using our speed checker at <http://www.broadband.co.uk/broadband-speed-test/>
- We record tens of thousands of speed tests every month.
- Unlike other speed test services we record the Internet Service Provider (ISP) by IP address making our ISP recording very accurate rather than relying on self selection
- We pick out the following ISP's for reporting every month
 - AOL
 - BE Broadband and O2 (O2 and BE are separate trading entities; however they share a common infrastructure)
 - BT
 - Eclipse
 - Orange
 - Plusnet
 - Sky
 - TalkTalk
 - Tiscali
 - Tiscali and Talk Talk combined (as TalkTalk purchased Tiscali and began merging the brands in January 2010).
 - Virgin Media

About [broadband.co.uk](http://www.broadband.co.uk)

- Our broadband price comparison is accredited by Ofcom as open, honest and transparent.
- We are the only major comparison engine that provides FTTC availability data and speed estimates.
- We are one of the original broadband information and comparison sites having been launched in 2004
- With well over 1 million visitors per year we are one of the UK's leading sources of broadband information and advice
- We provide beginners guides to all areas of broadband along with discussion forums, speed tester and broadband postcode look-up functionality
- We provide a unique free "Ask the expert" service where our broadband expert answers any query related to broadband, technical, comparison and related

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