

## **UK Broadband Speedtest Results June 2009**

This press release gives the aggregated speedtest results from tests carried out by site users at <a href="https://www.broadband.co.uk">www.broadband.co.uk</a> for June 2009.

Average download & upload speeds - June 2009			
ISP	Average Download speed (Mbps)	Average Upload Speed (Mbps)	
AOL	2.143	0.314	
Be and O2*	5.632	0.748	
BT	2.919	0.338	
Eclipse	2.493	0.366	
Orange	3.427	0.406	
Plusnet	2.922	0.347	
Sky	3.592	0.395	
Talk Talk	3.482	0.481	
Tiscali	2.787	0.340	
Virgin Media	6.135	0.467	
All providers	4.340	0.433	

<sup>\*</sup> Note that although O2 and Be share a common infrastructure they are separate trading entities

During June 2009 Virgin Media have managed to retain their lead as the UK's fastest broadband supplier with an average download speed of 6.135Mbps. O2 have seen their average speed drop slightly second place but retain second position, however they are top of the pile when it comes to average upload speeds at 0.748Mbps almost twice as fast as the next nearest rival.

Orange broadband again hold their position as the fastest of those providers whose best deals are in the "Up to 8Mbps" category with an average download speed of 3.427Mbps.



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Average download speeds split by time of day – June 2009				
ISP	Overnight (00:00 to 08:00) Average download speed (Mbps)	Daytime (08:00 to 18:00)Average download speed (Mbps)	Evening (18:00 to 00:00)Average download speed (Mbps)	
AOL	2.400	2.240	2.115	
Be and O2*	5.524	5.758	5.545	
ВТ	3.200	3.061	2.699	
Eclipse	3.210	2.689	2.115	
Orange	2.838	3.488	3.445	
Plusnet	4.095	2.913	2.716	
Sky	3.843	3.629	3.460	
Talk Talk	3.741	3.531	3.374	
Tiscali	2.869	2.749	2.811	
Virgin Media	6.617	6.490	5.709	
All providers	4.690	4.450	4.140	

Our average speed by time of day shows how the average broadband speed is heavily influenced by the time of day (and therefore likely level of network congestion).

The overnight levels show a significantly higher average speed than the evening peak period, with daytime use between the two. This clearly shows the effects of network congestion on the average broadband connection at peak hours.

Virgin regain the top slot in the peak evening slot from O2 who had held this position for the last couple of months. Virgin can again claim to be the fastest provider at any time of day.



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# Percentage of maximum speed achieved by Suppliers

When a speedtest is carried out with the user providing a postcode and a provider we check the maximum ADSL Max speed available and compare it with the speedtest result. This allows us to compile the following table:

ISP	Percentage of maximum ADSL Max speed achieved over all tests
AOL	50%
Ве	123%
ВТ	59%
Eclipse	43%
O2	109%
Orange	55%
Plusnet	56%
Sky	76%
TalkTalk	72%
Tiscali	52%
Virgin Media – fibre optic	119%
All suppliers	78%

As this test relies on users to select their own suppliers we can differentiate between O2 and Be.

As some suppliers use ADSL2+ or fibre optic technology then they can achieve speed ratios of over 100% and this is to be expected.



# UK Broadband Speedtest Results June 2009 About the broadband.co.uk speedtest results

- Our results are taken from our website users performing speedtests using our speedchecker at <a href="http://www.broadband.co.uk/broadband-speed-test/">http://www.broadband.co.uk/broadband-speed-test/</a>
- We record tens of thousands of speedtests every month.
- Unlike other speedtest services we record the Internet Service Provider (ISP) by IP address making our ISP recording very accurate rather than relying on self selection
- We pick out the following ISP's for reporting every month
  - AOL
  - Be Broadband and O2 (O2 and Be are separate trading entities; however they share a common infrastructure)
  - BT
  - Eclipse
  - Orange
  - Plusnet
  - Sky
  - TalkTalk
  - Tiscali
  - Virgin

#### About broadband.co.uk

- We are one of the original broadband information and comparison sites having been launched in 2004
- With well over 1 million visitors per year we are the UK's leading source of broadband information and advice
- We provide beginners guides to all areas of broadband along with discussion forums, speedtester and broadband postcode lookup functionality
- We provide a unique free "Ask the expert" service where our broadband expert answers any query related to broadband, technical, comparison and related

For more information contact Fiona Conner on 0115 959 6460 or email press@broadband.co.uk