

UK Broadband Speed Test Results January 2014

This press release gives the aggregated speed test results from tests carried out by site users at www.broadband.co.uk for January 2014.

Average download & upload speeds – January 2014		
ISP	Average Download Speed (Mbps)	Average Upload Speed (Mbps)
BE and O2*	7.079	0.730
BT	19.426	5.130
EE (formerly Orange)	11.454	2.406
Plusnet	13.844	3.353
Sky	10.653	2.345
TalkTalk	8.723	1.104
Tiscali	11.243	1.353
Talk/Tiscali combined	9.560	1.187
Three (mobile)	5.409	1.463
Virgin Media	33.101	3.584
All fixed line providers	17.146	3.098

* Note that although O2 and BE share a common infrastructure they are separate trading entities

Virgin Media retain first place, with average download speeds this month decreasing by 2.28Mbps. BT remain in second place, with a 0.29Mbps rise in download speeds. Plusnet are still in third place with a 5Mbps decrease in download speeds, while Sky are in fourth place with download speeds dropping by 1.15Mbps.

Overall, the average download speeds for all providers have dropped by around 1Mbps.

Please note, Eclipse have been removed from the list due to too few tests being carried out to make the data statistically significant. Three Mobile have been added to the list as a comparison and are not included in the overall average speeds.

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Time of day

Average download speeds split by time of day – January 2014			
ISP	Overnight (00:00 to 08:00) Average download speed (Mbps)	Daytime (08:00 to 18:00) Average download speed (Mbps)	Evening (18:00 to 00:00) Average download speed (Mbps)
BE and O2*	7.486	7.281	6.765
BT	26.879	18.835	18.738
EE (formerly Orange)	18.137	11.083	11.094
Plusnet	10.235	14.512	13.530
Sky	14.538	10.399	10.090
TalkTalk	9.025	9.045	7.956
Tiscali	11.637	10.622	12.045
TalkTalk/Tiscali combined	9.774	9.516	9.601
Three (mobile)	5.777	5.816	4.425
Virgin Media	30.260	33.784	32.768
All fixed line providers	19.954	16.913	16.931

Our average speed by time of day shows how the average broadband speed is heavily influenced by the time of day (and therefore likely level of network congestion).

The overnight level shows significantly higher average speeds than the evening and December holiday daytime peak periods. This clearly shows the effects of network congestion on the average broadband connection at peak hours.

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About the broadband.co.uk speed test results

- Our results are taken from our website users performing speed tests using our speed checker at <http://www.broadband.co.uk/broadband-speed-test/>
- We record tens of thousands of speed tests every month.
- Unlike other speed test services we record the Internet Service Provider (ISP) by IP address making our ISP recording very accurate rather than relying on self selection
- We pick out the following ISP's for reporting every month
 - BE Broadband and O2 (O2 and BE are separate trading entities; however they share a common infrastructure. Both are now owned by Sky and are being migrated over to the Sky network)
 - BT
 - EE (excluding 4G mobile broadband)
 - Plusnet
 - Sky
 - TalkTalk
 - Tiscali
 - Tiscali and Talk Talk combined (as TalkTalk purchased Tiscali and began merging the brands in February 2010).
 - Virgin Media

About [broadband.co.uk](http://www.broadband.co.uk)

- Our broadband price comparison is accredited by Ofcom as open, honest and transparent.
- We are the only major comparison engine that provides FTTC availability data and speed estimates.
- We are one of the original broadband information and comparison sites having been launched in 2004
- With well over 1 million visitors per year we are one of the UK's leading sources of broadband information and advice
- We provide beginners guides to all areas of broadband along with discussion forums, speed tester and broadband postcode look-up functionality
- We provide a unique free "Ask the expert" service where our broadband expert answers any query related to broadband, technical, comparison and related

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