

UK Broadband Speed Test Results January 2013

This press release gives the aggregated speed test results from tests carried out by site users at www.broadband.co.uk for January 2013.

Average download & upload speeds – January 2013		
ISP	Average Download Speed (Mbps)	Average Upload Speed (Mbps)
BE and O2*	6.812	0.852
BT	14.878	3.507
Eclipse	15.925	2.796
EE (formerly Orange)	5.817	0.734
Plusnet	16.771	4.797
Sky	8.788	1.348
TalkTalk	5.415	0.643
Tiscali	5.624	0.633
Talk/Tiscali combined	5.479	0.640
Virgin Media	33.837	2.940
All providers	16.914	2.387

** Note that although O2 and BE share a common infrastructure they are separate trading entities*

Virgin Media retains first place, with average download speeds this month dropping by almost 3Mbps. Plusnet continue to improve and move into second place with a 1Mbps download speed increase. Eclipse drop to third place with nearly a 1Mbps drop in speed over last month, and BT remain in fourth place with a similar decrease in speeds.

Overall the average download speed for all providers has dropped by 2.46Mb while upload speeds have remained stable.

Please note, Orange are now trading under the name EE. These figures include only EE's fixed line broadband results, and not results from their 4G plans.

UK Broadband Speed Test Results January 2013

Average download speeds split by time of day – January 2013			
ISP	Overnight (00:00 to 08:00) Average download speed (Mbps)	Daytime (08:00 to 18:00) Average download speed (Mbps)	Evening (18:00 to 00:00) Average download speed (Mbps)
BE and O2*	8.943	6.744	6.473
BT	14.161	14.465	15.812
Eclipse	18.303	14.960	16.385
EE (formerly Orange)	7.899	5.304	6.134
Plusnet	8.561	13.902	21.927
Sky	11.426	8.947	7.690
TalkTalk	5.914	5.053	6.022
Tiscali	4.770	5.996	5.256
TalkTalk/Tiscali combined	5.535	5.317	5.756
Virgin Media	43.701	34.763	30.812
All providers	19.960	16.036	17.528

Our average speed by time of day shows how the average broadband speed is heavily influenced by the time of day (and therefore likely level of network congestion).

The overnight level shows significantly higher average speeds than the evening and December holiday daytime peak periods. This clearly shows the effects of network congestion on the average broadband connection at peak hours.

UK Broadband Speed Test Results January 2013

About the broadband.co.uk speed test results

- Our results are taken from our website users performing speed tests using our speed checker at <http://www.broadband.co.uk/broadband-speed-test/>
- We record tens of thousands of speed tests every month.
- Unlike other speed test services we record the Internet Service Provider (ISP) by IP address making our ISP recording very accurate rather than relying on self selection
- We pick out the following ISP's for reporting every month
 - BE Broadband and O2 (O2 and BE are separate trading entities; however they share a common infrastructure)
 - BT
 - Eclipse
 - EE (excluding 4G mobile broadband)
 - Plusnet
 - Sky
 - TalkTalk
 - Tiscali
 - Tiscali and Talk Talk combined (as TalkTalk purchased Tiscali and began merging the brands in January 2010).
 - Virgin Media

About [broadband.co.uk](http://www.broadband.co.uk)

- Our broadband price comparison is accredited by Ofcom as open, honest and transparent.
- We are the only major comparison engine that provides FTTC availability data and speed estimates.
- We are one of the original broadband information and comparison sites having been launched in 2004
- With well over 1 million visitors per year we are one of the UK's leading sources of broadband information and advice
- We provide beginners guides to all areas of broadband along with discussion forums, speed tester and broadband postcode look-up functionality
- We provide a unique free "Ask the expert" service where our broadband expert answers any query related to broadband, technical, comparison and related

For more information contact Fiona Conner on 01332 408 014 or email press@broadband.co.uk