

This press release gives the aggregated speed test results from the hundreds of thousands of tests carried out by site users at <u>www.broadband.co.uk</u> during February 2016.

Average fixed line download & upload speeds – February 2016				
ISP	Average Download Speed (Mbps)	Average Upload Speed (Mbps)		
BT	17.706	4.456		
EE	10.507	2.507		
Plusnet	13.469	3.006		
Post Office	2.809	0.331		
Sky	11.264	2.564		
TalkTalk	13.648	1.932		
Virgin Media	46.498	5.987		
All fixed line providers	20.589	3.706		

Fixed line home broadband providers – overview

Please note: The amount of tests for the Post Office have increased to be statistically significant over the last several months, and so they have now been added to this table.

Virgin Media retain first place, with average download speeds rising by 0.81Mbps to 46.5Mbps. BT are in second place, with download speeds also rising by 0.6Mbps to 17.71Mbps. TalkTalk are back in third place, with download speeds increasing by 0.26Mbps to 13.65Mbps. Plusnet drop down to fourth place, with speeds remaining stable at 13.7Mbps. Sky remain in fifth place, with download speeds increasing by 0.88Mbps to 11.26Mbps.

Overall, the average download speed across all fixed line providers has remained stable at 20.59Mbps since last month with only a 0.18Mbps increase. Upload speeds are also stable at 3.71Mbps.



Average consumer mobile download & upload speeds – February 2016				
ISP	Average Download Speed (Mbps)	Average Upload Speed (Mbps)		
EE Mobile	17.897	3.85		
O2 Mobile	11.761	2.785		
Three Mobile	10.666	2.831		
Vodafone Mobile	14.757	3.29		
All consumer mobile	13.767	3.162		

Consumer mobile broadband providers

Unlike many other speed tests, our speed test supports users of mobile and tablet devices, and so we're able to provide information about average speeds for mobile broadband providers.

Results from February put EE in first place with download speeds remaining stable, averaging at 17.9Mbps. Vodafone remain in second place with a 0.66Mbps increase in download speeds to 14.76Mbps. O2 are still in third place with download speeds at 11.76Mbps, an increase of 0.64Mbps over last month, while Three are in fourth place with average speeds dropping by 0.96Mbps to 10.67Mbps.

Overall, the average download speed across all mobile broadband providers was 13.77Mbps, a 0.7Mbps drop compared to last month, while average mobile broadband upload speeds have decreased by 0.19Mbps to 3.16Mbps.



Fixed line home broadband providers – time of day

Average fixed line download speeds split by time of day – February 2016

2010				
	Overnight	Daytime	Evening	
	(00:00 to	(08:00 to	(18:00 to	
ISP	08:00) Average	18:00) Average	00:00) Average	
	download	download	download	
	speed (Mbps)	speed (Mbps)	speed (Mbps)	
ВТ	18.214	17.638	17.72	
EE	12.36	10.227	10.543	
Plusnet	13.528	13.258	13.759	
Post Office	3.907	3.36	1.906	
Sky	11.872	11.629	10.761	
TalkTalk	14.9	13.713	13.336	
Virgin Media	52.762	50.622	40.75	
All fixed line providers	22.651	21.244	19.424	

When the fixed line providers' average download speed is split to show separate figures for overnight, daytime and evening tests, we see how download speed is heavily influenced by the time of day.

For providers such as Virgin Media, EE and Post Office Broadband the overnight level shows significantly higher average speeds than the evening peak periods. This clearly shows the effects of network congestion on the average broadband connection at peak hours.



Average download & upload speeds (supplemental) – February 2016				
ISP	Average Download Speed (Mbps)	Average Upload Speed (Mbps)		
Zen	15.534	4.655		
Daisy	14.536	4.198		
КС	15.478	3.259		
Vodafone Broadband	23.449	6.997		
Eclipse Internet	11.498	2.851		
Demon Broadband	6.558	2.102		
BT Wi-Fi (aka BT Fon)	5.219	2.678		
Hyperoptic	72.924	62.733		
Entanet	16.589	6.334		
Relish	15.643	2.024		

Supplemental fixed line broadband providers

Here we list additional fixed line broadband providers with fewer customers making use of our speed test. All providers listed have sufficient test numbers across the month to make average speeds statistically significant, but not enough tests to be split by time of day. The lower down the list, the less confident we are about the overall accuracy of the average results.

It should be noted that some of these ISPs primarily supply broadband to the business market, and so may utilize technologies not available to the vast majority of broadband users. Home providers tend to have a peak of test numbers in the evening while primarily business providers, such as Zen or Daisy have the greatest number during the day time.



About the broadband.co.uk speed test results

- Our results are taken from our website users performing speed tests using our speed checker at <u>http://www.broadband.co.uk/broadband-speed-test/</u>
- We record hundreds of thousands of speed tests every month
- Unlike other speed test services we record the Internet Service Provider (ISP) by IP address making our ISP recording very accurate rather than relying on self selection. Certain ISPs resell their services as a wholesale or white label product, in these cases the wholesale ISP is matched
- We pick out the following 'big 7' fixed line ISPs for detailed reporting every month:
 - BT
 - EE (excluding 4G mobile broadband)
 - Post Office
 - Plusnet
 - Sky
 - TalkTalk
 - Virgin Media
- As our test is one of the few that will run on mobile devices and tablets, we're also able to report on the following mobile broadband providers:
 - EE
 - 02
 - Three
 - Vodafone

About broadband.co.uk

- Our broadband price comparison is accredited by Ofcom as open, honest and transparent
- We are one of the original broadband information and comparison sites having been launched in 2004
- With well over 3 million visitors per year we are one of the UK's leading sources of broadband information and advice
- We provide beginners guides to all areas of broadband along with detailed buyers guides to the major broadband providers, speed tester and broadband postcode look-up functionality
- We provide a free "Ask the expert" service where our broadband expert answers any query related to broadband, technical, comparison and related

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