

## UK Broadband Speed Test Results February 2014

This press release gives the aggregated speed test results from tests carried out by site users at [www.broadband.co.uk](http://www.broadband.co.uk) for February 2014.

| <b>Average download &amp; upload speeds – February 2014</b> |                                      |                                    |
|---|--------------------------------------|------------------------------------|
| <b>ISP</b>  | <b>Average Download Speed (Mbps)</b> | <b>Average Upload Speed (Mbps)</b> |
| BE and O2*  | 6.983                                | 0.707                              |
| BT  | 20.197                               | 4.933                              |
| EE (formerly Orange)  | 9.661                                | 2.200                              |
| Plusnet   | 12.660                               | 3.411                              |
| Sky   | 10.343                               | 2.148                              |
| TalkTalk  | 7.759                                | 1.148                              |
| Tiscali   | 10.961                               | 1.355                              |
| Talk/Tiscali combined                                       | 8.748                                | 1.212                              |
| Three (mobile)  | 6.452                                | 1.799                              |
| Virgin Media  | 33.256                               | 3.697                              |
| <b>All fixed line providers</b>                             | <b>17.097</b>                        | <b>3.055</b>                       |

*\* Note that although O2 and BE share a common infrastructure they are separate trading entities*

Virgin Media retain first place, with average download speeds similar to last month. BT remain in second place, with a 0.77Mbps rise in download speeds. Plusnet are still in third place with a 1.18Mbps decrease in download speeds, while Sky are in fourth place with download speeds remaining roughly stable.

Overall, the average download speeds for all providers have remained stable.

*Please note, Eclipse have been removed from the list due to too few tests being carried out to make the data statistically significant. Three Mobile have been added to the list as a comparison and are not included in the overall average speeds.*

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| <b>Average download speeds split by time of day – February 2014</b> |   |   |   |
|---|---|---|---|
| <b>ISP</b>  | <b>Overnight<br/>(00:00 to<br/>08:00) Average<br/>download<br/>speed<br/>(Mbps)</b> | <b>Daytime<br/>(08:00 to<br/>18:00)<br/>Average<br/>download<br/>speed (Mbps)</b> | <b>Evening<br/>(18:00 to<br/>00:00)<br/>Average<br/>download<br/>speed (Mbps)</b> |
| BE and O2*  | 7.224   | 7.148   | 6.689   |
| BT  | 21.830  | 19.312  | 21.449  |
| EE (formerly Orange)  | 13.397  | 9.198   | 9.994   |
| Plusnet   | 10.425  | 13.030  | 12.713  |
| Sky   | 8.735   | 10.267  | 11.041  |
| TalkTalk  | 9.702   | 7.704   | 7.424   |
| Tiscali   | 11.635  | 10.678  | 11.250  |
| TalkTalk/Tiscali combined   | 10.308  | 8.568   | 8.728   |
| Three (mobile)  | 6.367   | 6.821   | 5.512   |
| Virgin Media  | 32.304  | 35.628  | 30.501  |
| <b>All fixed line providers</b>                                     | <b>17.245</b>   | <b>16.848</b>   | <b>17.465</b>   |

Our average speed by time of day shows how the average broadband speed is heavily influenced by the time of day (and therefore likely level of network congestion).

The overnight level shows significantly higher average speeds than the evening and December holiday daytime peak periods. This clearly shows the effects of network congestion on the average broadband connection at peak hours.

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### About the broadband.co.uk speed test results

- Our results are taken from our website users performing speed tests using our speed checker at <http://www.broadband.co.uk/broadband-speed-test/>
- We record tens of thousands of speed tests every month.
- Unlike other speed test services we record the Internet Service Provider (ISP) by IP address making our ISP recording very accurate rather than relying on self selection
- We pick out the following ISP's for reporting every month
  - BE Broadband and O2 (O2 and BE are separate trading entities; however they share a common infrastructure. Both are now owned by Sky and are being migrated over to the Sky network)
  - BT
  - EE (excluding 4G mobile broadband)
  - Plusnet
  - Sky
  - TalkTalk
  - Tiscali
  - Tiscali and Talk Talk combined (as TalkTalk purchased Tiscali and began merging the brands in February 2010).
  - Virgin Media

### About [broadband.co.uk](http://www.broadband.co.uk)

- Our broadband price comparison is accredited by Ofcom as open, honest and transparent.
- We are the only major comparison engine that provides FTTC availability data and speed estimates.
- We are one of the original broadband information and comparison sites having been launched in 2004
- With well over 1 million visitors per year we are one of the UK's leading sources of broadband information and advice
- We provide beginners guides to all areas of broadband along with discussion forums, speed tester and broadband postcode look-up functionality
- We provide a unique free "Ask the expert" service where our broadband expert answers any query related to broadband, technical, comparison and related

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