

UK Broadband Speed Test Results April 2014

This press release gives the aggregated speed test results from tests carried out by site users at www.broadband.co.uk for April 2014.

Average download & upload speeds – April 2014		
ISP	Average Download Speed (Mbps)	Average Upload Speed (Mbps)
BE and O2*	7.172	0.749
BT	20.413	5.133
EE (formerly Orange)	10.207	2.057
Plusnet	15.767	4.168
Sky	11.446	2.965
TalkTalk	9.437	1.325
Tiscali	9.318	1.424
Talk/Tiscali combined	9.395	1.360
Three (mobile)	7.486	2.009
Virgin Media	40.803	4.841
All fixed line providers	21.822	3.746

* Note that although O2 and BE share a common infrastructure they are separate trading entities now owned by Sky

Virgin Media retain first place, with average download speeds continuing to increase, this time 2.612Mbps over last month and breaking 40Mbps for the first time. BT remain in second place despite falling back to February's speed. Plusnet regains third place with an increase of 1.638Mbps. Sky sees little change in speed but takes fourth place as EE drops back to February's levels.

Overall, the average download speed across all providers has increased by 1.191Mbps over last month.

Please note, Three Mobile have been added to the list as a comparison but are not included in the overall average speeds as these are limited to fixed line broadband suppliers only.

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Average download speeds split by time of day – April 2014			
ISP	Overnight (00:00 to 08:00) Average download speed (Mbps)	Daytime (08:00 to 18:00) Average download speed (Mbps)	Evening (18:00 to 00:00) Average download speed (Mbps)
BE and O2*	13.118	7.385	5.960
BT	16.604	20.828	20.531
EE (formerly Orange)	10.970	9.775	10.583
Plusnet	9.564	16.708	15.961
Sky	11.934	11.605	11.130
TalkTalk	12.657	8.896	9.513
Tiscali	8.077	9.185	9.713
TalkTalk/Tiscali combined	11.587	8.999	9.587
Three (mobile)	10.569	8.563	5.098
Virgin Media	45.611	41.911	38.297
All fixed line providers	23.792	21.635	21.633

Our average speed by time of day shows how the average broadband speed is heavily influenced by the time of day (and therefore likely level of network congestion).

The overnight level shows significantly higher average speeds than the evening and daytime peak periods. This clearly shows the effects of network congestion on the average broadband connection at peak hours.

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About the broadband.co.uk speed test results

- Our results are taken from our website users performing speed tests using our speed checker at <http://www.broadband.co.uk/broadband-speed-test/>
- We record tens of thousands of speed tests every month.
- Unlike other speed test services we record the Internet Service Provider (ISP) by IP address making our ISP recording very accurate rather than relying on self selection
- We pick out the following ISP's for reporting every month
 - BE Broadband and O2 (O2 and BE are separate trading entities; however they share a common infrastructure. Both are now owned by Sky and are being migrated over to the Sky network)
 - BT
 - EE (excluding 4G mobile broadband)
 - Plusnet
 - Sky
 - TalkTalk
 - Tiscali
 - Tiscali and Talk Talk combined (as TalkTalk purchased Tiscali and began merging the brands in February 2010).
 - Virgin Media

About [broadband.co.uk](http://www.broadband.co.uk)

- Our broadband price comparison is accredited by Ofcom as open, honest and transparent.
- We are the only major comparison engine that provides FTTC availability data and speed estimates.
- We are one of the original broadband information and comparison sites having been launched in 2004
- With well over 1 million visitors per year we are one of the UK's leading sources of broadband information and advice
- We provide beginners guides to all areas of broadband along with detailed buyers guides to the major broadband providers, speed tester and broadband postcode look-up functionality
- We provide a unique free "Ask the expert" service where our broadband expert answers any query related to broadband, technical, comparison and related

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