

## UK Broadband Speed Test Results April 2013

This press release gives the aggregated speed test results from tests carried out by site users at [www.broadband.co.uk](http://www.broadband.co.uk) for April 2013.

<b>Average download &amp; upload speeds – April 2013</b>		
<b>ISP</b>	<b>Average Download Speed (Mbps)</b>	<b>Average Upload Speed (Mbps)</b>
BE and O2*	7.655	0.800
BT	19.208	4.746
Eclipse	6.130	0.492
EE (formerly Orange)	10.293	1.775
Plusnet	13.171	3.567
Sky	7.942	1.482
TalkTalk	6.859	0.739
Tiscali	7.969	1.312
Talk/Tiscali combined	7.178	0.904
Virgin Media	36.474	4.036
<b>All providers</b>	<b>19.014</b>	<b>3.068</b>

*\* Note that although O2 and BE share a common infrastructure they are separate trading entities*

Virgin Media retains first place, with average download speeds this month decreasing by 2Mbps. BT returns to second place with a 2Mbps download increase. Plusnet drop to third place with a 5.4Mbps decrease in download speeds, whilst EE overtake Eclipse (who took a drop of 3Mbps in downloads) to take fourth place with a 2.5Mbps increase in download speeds.

Overall, the average download and upload speeds for all providers have remained stable.

*Please note, Orange are now trading under the name EE. These figures include only EE's fixed line broadband results, and not results from their 4G plans.*

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### Time of day

<b>Average download speeds split by time of day – April 2013</b>			
<b>ISP</b>	<b>Overnight</b> (00:00 to 08:00) Average download speed (Mbps)	<b>Daytime</b> (08:00 to 18:00) Average download speed (Mbps)	<b>Evening</b> (18:00 to 00:00) Average download speed (Mbps)
BE and O2*	7.096	7.438	8.125
BT	21.519	19.112	18.723
Eclipse	14.390	5.239	4.374
EE (formerly Orange)	8.721	10.394	10.570
Plusnet	8.824	12.295	16.084
Sky	9.897	7.446	8.085
TalkTalk	6.912	6.738	7.034
Tiscali	11.832	7.458	7.982
TalkTalk/Tiscali combined	7.669	6.949	7.347
Virgin Media	41.435	37.516	33.867
<b>All providers</b>	<b>21.287</b>	<b>18.598</b>	<b>18.950</b>

Our average speed by time of day shows how the average broadband speed is heavily influenced by the time of day (and therefore likely level of network congestion).

The overnight level shows significantly higher average speeds than the evening and December holiday daytime peak periods. This clearly shows the effects of network congestion on the average broadband connection at peak hours.

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### About the broadband.co.uk speed test results

- ◆ Our results are taken from our website users performing speed tests using our speed checker at <http://www.broadband.co.uk/broadband-speed-test/>
- ◆ We record tens of thousands of speed tests every month.
- ◆ Unlike other speed test services we record the Internet Service Provider (ISP) by IP address making our ISP recording very accurate rather than relying on self selection
- ◆ We pick out the following ISP's for reporting every month
  - ◆ BE Broadband and O2 (O2 and BE are separate trading entities; however they share a common infrastructure)
  - ◆ BT
  - ◆ Eclipse
  - ◆ EE (excluding 4G mobile broadband)
  - ◆ Plusnet
  - ◆ Sky
  - ◆ TalkTalk
  - ◆ Tiscali
  - ◆ Tiscali and Talk Talk combined (as TalkTalk purchased Tiscali and began merging the brands in February 2010).
  - ◆ Virgin Media

### About [broadband.co.uk](http://www.broadband.co.uk)

- ◆ Our broadband price comparison is accredited by Ofcom as open, honest and transparent.
- ◆ We are the only major comparison engine that provides FTTC availability data and speed estimates.
- ◆ We are one of the original broadband information and comparison sites having been launched in 2004
- ◆ With well over 1 million visitors per year we are one of the UK's leading sources of broadband information and advice
- ◆ We provide beginners guides to all areas of broadband along with discussion forums, speed tester and broadband postcode look-up functionality
- ◆ We provide a unique free "Ask the expert" service where our broadband expert answers any query related to broadband, technical, comparison and related

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