

UK Broadband Speed Test Results April 2012

This press release gives the aggregated speed test results from tests carried out by site users at www.broadband.co.uk for April 2012.

Average download & upload speeds – April 2012		
ISP	Average Download Speed (Mbps)	Average Upload Speed (Mbps)
AOL	3.609	0.559
BE and O2*	6.092	0.904
BT	13.397	2.909
Eclipse	12.826	2.237
Orange	4.368	0.579
Plusnet	6.960	0.756
Sky	4.855	0.619
TalkTalk	5.314	0.584
Tiscali	4.132	0.519
Talk/Tiscali combined	4.981	0.566
Virgin Media	24.793	2.599
All providers	14.126	1.904

** Note that although O2 and BE share a common infrastructure they are separate trading entities*

Virgin Media retains first place, with average download speeds this month increasing by almost 5Mbps over last month. BT take second place with almost a 4Mbps increase in average speed. Eclipse drop to third place, but have a 1Mb increase in average speed over last month.

Overall the average download and upload speeds for all providers has increased since March.

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Average download speeds split by time of day – April 2012			
ISP	Overnight (00:00 to 08:00) Average download speed (Mbps)	Daytime (08:00 to 18:00) Average download speed (Mbps)	Evening (18:00 to 00:00) Average download speed (Mbps)
AOL	4.548	3.51	3.445
BE and O2*	6.994	6.204	5.731
BT	14.702	12.638	14.240
Eclipse	11.720	12.903	13.148
Orange	5.827	4.310	4.231
Plusnet	7.492	6.987	6.774
Sky	5.435	4.950	4.599
TalkTalk	5.357	5.583	4.898
Tiscali	5.156	4.337	3.622
TalkTalk/Tiscali combined	5.307	5.229	4.537
Virgin Media	27.293	25.571	23.433
All providers	15.463	13.814	14.269

Our average speed by time of day shows how the average broadband speed is heavily influenced by the time of day (and therefore likely level of network congestion).

The overnight level shows significantly higher average speeds than the evening peak period. This clearly shows the effects of network congestion on the average broadband connection at peak hours.

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About the **broadband.co.uk** speed test results

- Our results are taken from our website users performing speed tests using our speed checker at <http://www.broadband.co.uk/broadband-speed-test/>
- We record tens of thousands of speed tests every month.
- Unlike other speed test services we record the Internet Service Provider (ISP) by IP address making our ISP recording very accurate rather than relying on self selection
- We pick out the following ISP's for reporting every month
 - AOL
 - BE Broadband and O2 (O2 and BE are separate trading entities; however they share a common infrastructure)
 - BT
 - Eclipse
 - Orange
 - Plusnet
 - Sky
 - TalkTalk
 - Tiscali
 - Tiscali and Talk Talk combined (as TalkTalk purchased Tiscali and began merging the brands in January 2010).
 - Virgin Media

About [broadband.co.uk](http://www.broadband.co.uk)

- Our broadband price comparison is accredited by Ofcom as open, honest and transparent.
- We are the only major comparison engine that provides FTTC availability data and speed estimates.
- We are one of the original broadband information and comparison sites having been launched in 2004
- With well over 1 million visitors per year we are one of the UK's leading sources of broadband information and advice
- We provide beginners guides to all areas of broadband along with discussion forums, speed tester and broadband postcode look-up functionality
- We provide a unique free "Ask the expert" service where our broadband expert answers any query related to broadband, technical, comparison and related

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