

UK Broadband Speedtest Results April 2011

This press release gives the aggregated speedtest results from tests carried out by site users at www.broadband.co.uk for April 2011.

Average download & upload speeds – April 2011		
ISP	Average Download speed (Mbps)	Average Upload Speed (Mbps)
AOL	3.228	0.431
Be and O2*	5.982	0.771
BT	5.215	0.830
Eclipse	6.564	0.630
Orange	3.225	0.403
Plusnet	3.717	0.452
Sky	4.210	0.509
Talk Talk	5.408	0.522
Tiscali	4.406	0.502
TalkTalk/Tiscali combined	5.114	0.517
Virgin Media	13.231	1.486
All providers	7.150	0.872

** Note that although O2 and Be share a common infrastructure they are separate trading entities*

Virgin Media yet again retain first place, but their average speed falls marginally. Eclipse hold second spot but O2/Be gain some ground on them in fourth. Talk Talk break the 5Mbps barrier for the first time, even when combining their average with those of their ex-Tiscali customers.

Overall the average of all suppliers pull a little higher to just over 7Mbps yet again.

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Average download speeds split by time of day – April 2011			
ISP	Overnight (00:00 to 08:00) Average download speed (Mbps)	Daytime (08:00 to 18:00)Average download speed (Mbps)	Evening (18:00 to 00:00)Average download speed (Mbps)
AOL	3.816	3.097	3.309
Be and O2*	6.532	6.008	5.865
BT	5.660	5.307	4.979
Eclipse	8.719	6.617	6.091
Orange	3.302	3.269	3.155
Plusnet	4.429	3.689	3.651
Sky	4.467	4.663	3.591
Talk Talk	5.552	5.591	5.068
Tiscali	4.657	4.601	4.115
TalkTalk/Tiscali combined	5.300	5.324	4.752
Virgin Media	13.889	13.628	12.645
All providers	7.671	7.221	6.947

Our average speed by time of day shows how the average broadband speed is heavily influenced by the time of day (and therefore likely level of network congestion).

The overnight levels show a significantly higher average speed than the evening peak period. This clearly shows the effects of network congestion on the average broadband connection at peak hours.

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About the **broadband.co.uk** speedtest results

- Our results are taken from our website users performing speedtests using our speedchecker at <http://www.broadband.co.uk/broadband-speed-test/>
- We record tens of thousands of speedtests every month.
- Unlike other speedtest services we record the Internet Service Provider (ISP) by IP address making our ISP recording very accurate rather than relying on self selection
- We pick out the following ISP's for reporting every month
 - AOL
 - Be Broadband and O2 (O2 and Be are separate trading entities; however they share a common infrastructure)
 - BT
 - Eclipse
 - Orange
 - Plusnet
 - Sky
 - TalkTalk
 - Tiscali
 - Tiscali and Talk Talk combined (as TalkTalk purchased Tiscali and began merging the brands in January 2010).
 - Virgin

About [broadband.co.uk](http://www.broadband.co.uk)

- Our broadband price comparison is accredited by Ofcom as open, honest and transparent.
- We are the only major comparison engine that provides FTTC availability data and speed estimates.
- We are one of the original broadband information and comparison sites having been launched in 2004
- With well over 1 million visitors per year we are one of the UK's leading sources of broadband information and advice
- We provide beginners guides to all areas of broadband along with discussion forums, speedtester and broadband postcode lookup functionality
- We provide a unique free "Ask the expert" service where our broadband expert answers any query related to broadband, technical, comparison and related

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